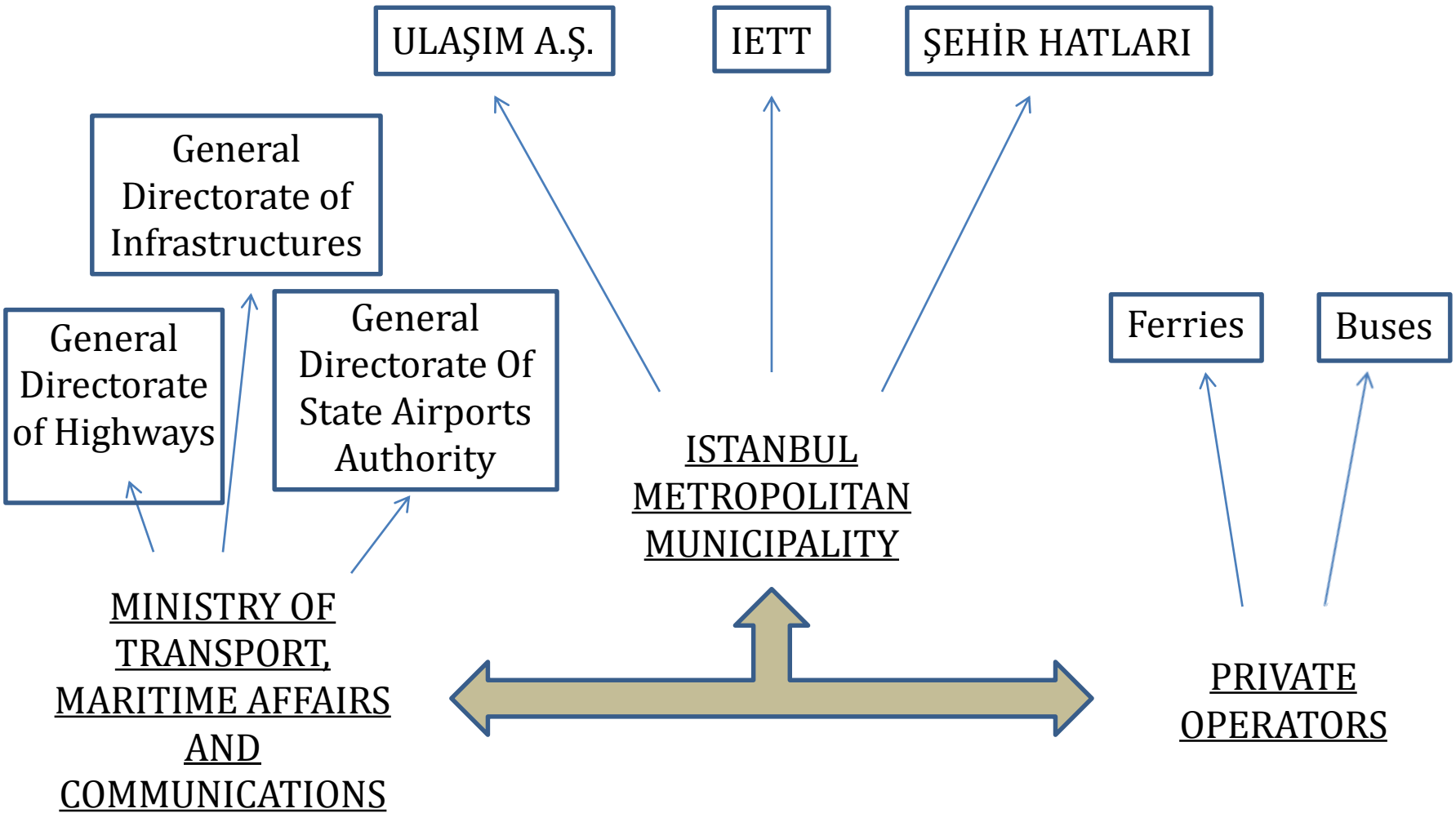


Governance of Public Transport in İstanbul



Umut Alkım Tuncer
İETT – Bahçeşehir University - EPFL

Actors



MINISTRY OF TRANSPORT, MARITIME AFFAIRS AND COMMUNICATIONS



Highways, bridges, airports and tunnels

ISTANBUL METROPOLITAN MUNICIPALITY



Public transport
operations,
roads, tunnels,
transport master plan



PRIVATE OPERATORS



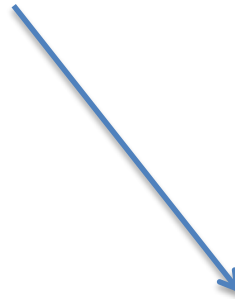
Buses, ferries,
shuttles,
microbuses, taxis



Rules

Municipalities Law No: 5393

Metropolitan Municipalities Law No: 5216



UKOME

(Transportation Coordination Board)

TRANSPORTATION COORDINATION BOARD

Members:

Metropolitan Municipality
Ministry of National Defense
Gendarmerie General Command
General Directorate of Security
General Directorate of Highways
National Railways Authority
National Airports Authority

...

Authority:

Fares, pedestrianization,
speed limits etc.

Customers

İstanbul: a population of 15 million

11.4 million daily trips with public transport

Integrated ticketing system: İSTANBULKART



CUSTOMERS' PARTICIPATION

Call Centers

Mobile Applications

Smart Card Data



BEYAZMASA
ALO 153



Thank you...

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